



2024 CHAMPS/NWRPCA Fall Primary Care Conference *Frequently Asked Questions (FAQ)*

REGISTRATION

What is the cost of attending the 2024 CHAMPS/NWRPCA Fall Primary Care Conference?

Pre-Conference Workshops

[2024 FPCC Pre-Conference Workshops \(nwrpca.org\)](https://nwrpca.org)

Conference Registration Fees

[Northwest Regional Primary Care Association \(nwrpca.org\)](https://nwrpca.org)

Group Rate Discount

[Northwest Regional Primary Care Association \(nwrpca.org\)](https://nwrpca.org)

- | |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none">• 3 - 6 Group Rate (15% off \$1,000.00) - CHAMPS/NWRPCA Members Only• Register in groups of 3 to 6 and receive a 15% discount off the regular registration fee. <i>Must register all attendees at the same time in order to receive discount.</i> |
| <ul style="list-style-type: none">• 7 - 10 Group Rate (20% off \$1,000.00) - CHAMPS/NWRPCA Members Only• Register in groups of 7 to 10 and receive a 20% discount off the regular registration fee. <i>Must register all attendees at the same time in order to receive discount.</i> |

Can I register onsite?

We will accept registration onsite at the 2024 CHAMPS/NWRPCA Fall Primary Care Conference. Payment will be by credit card only.

Do I have to attend all four days?

Register and attend as few or as many sessions as your schedule allows, and/or visit our sponsors and exhibitors during conference hours.



What can I expect after I register?

You will receive a confirmation email after registering at the provided email address. You do not need to select sessions at the time you register. However, we will email you how to download the event app (Whova) and select sessions to create your schedule for each event day.

I'm unsure if I correctly registered for the conference/session; what do I do now?

Please check your junk/spam folder. If you cannot find your confirmation email, you can reach us at registration@nwrpca.org, and we will be happy to assist you.

Will bulk badge pickup be available for attendees or exhibitors?

No. Each attendee, sponsor, and exhibitor must register through the registration page or on-site before attending the conference. Individuals each pick up their conference badge at the conference registration desk.

INCLUSION & BELONGING

What efforts are CHAMPS/NWRPCA implementing to make the conference inclusive for all participants?

We have implemented several initiatives to ensure inclusivity for participants. Visit the conference website on Whova and in the app to access the Inclusion & Belonging document.

ALL-GENDER RESTROOM

Will there be all-gender restrooms at the conference?

As part of our efforts to promote equity and inclusivity and ensure that everyone has a convenient, safe, and comfortable space, we've included all-gender restrooms in the Mezzanine foyer (3rd floor).

All-gender restrooms are facilities that anyone can use regardless of gender. They benefit transgender and gender-diverse individuals, people who require the assistance of a caregiver of a different gender, parents with children of another gender, etc.

Will there be gendered restrooms available at the conference?

Yes, the gendered restrooms will be on the hotel's 2nd floor.



QUIET SPACE & LACTATION ROOM

We're using the Teller room in the hotel for lactation, prayers, stretching, or other needs. Please visit the conference registration desk to gain access.

MOBILE CLINIC TOUR

Please plan to visit the two mobile clinics **on Tuesday, October 29th from 8:00 a.m. to 12:00 p.m.** and learn about the value of mobile clinics as they meet the patients where they are.

Attendees can sign up for tour time slots in person by visiting the Mission Mobile Medical exhibit table in the exhibit hall, so be sure to secure your spot before the spaces fill.

We are very grateful to **Salud Family Health and Denver Health** for generously offering to display these units for touring. And thank you to Mission Mobile Medical for sponsoring this opportunity. The two units will be parked right out front of The Westin.

SESSIONS, SPONSORS, & NETWORKING

Where can I see the agenda, sessions, and speakers?

All content is available [here!](#)

You can access all content on our mobile app and/or virtual platform, Whova, and personalize your agenda there.

What language(s) will the conference be in?

The conference is conducted entirely in English. Interpretation is not available.

Does “Add To My Agenda” on Whova guarantee me a seat for a session?

It does not guarantee a seat for the session.

How do I learn more about the sponsors/exhibitors? How do I meet with them?

You can access sponsors/exhibitors on the mobile app and/or virtual platform and visit them in person at the conference. To access them virtually, sign into the conference platform, then click either the “Exhibitors or Sponsors” on the left-hand side of the page.

Saturday, October 26

8:00 to 11:00 a.m.	Exhibit Table Setup
2:45 to 3:15 p.m.	Break with Exhibitors
4:30 to 4:45 p.m.	Break with Exhibitors



Sunday, October 27

9:30 to 9:45 a.m.	Break with Exhibitors
11:00 to 11:30 a.m.	Break with Exhibitors
2:00 to 2:15 p.m.	Break with Exhibitors
3:30 to 4:00 p.m.	Break with Exhibitors

Monday, October 28

9:15 to 9:30 a.m.	Break with Exhibitors
10:45 to 11:00 a.m.	Break with Exhibitors
12:15 to 12:30 p.m.	Break with Exhibitors
2:00 to 2:30 p.m.	Break with Exhibitors
3:45 to 4:15 p.m.	Dessert Break with Exhibitors
5:30 to 6:45 p.m.	Networking Reception and Drawing with Exhibitors
6:45 to 9:00 p.m.	Exhibitor Breakdown

I attend events for networking. How can I network at this event?

We have several ways to connect with both attendees and exhibitors/sponsors. Please check out our “Community” on the mobile app and/or virtual platform to connect. You can create virtual or in-person meetups by providing a link to your Zoom room.

- Saturday, October 26, from 6:00 p.m. – 7:30 p.m. Welcome Reception – Augusta.
- Sunday, October 27, from 8:00 a.m. – 9:30 a.m. Peer Spark Networking – Confluence A/B.
- Sunday, October 27, from 12:45 p.m. – 2:00 p.m., we will host the following Roundtable Lunches: CEO, Clinical, Operations, Finance, Governance, and Workforce.
- Monday, October 28, from 5:30 p.m. – 6:45 p.m., we will host a Networking Reception and Drawing.

Can I message or chat with other attendees directly online?

Yes, the mobile app and/or virtual platform allow you to contact other attendees. To view fellow attendees, sign in to the Whova event website once you have been added to our event, then, click the “Attendees” tab on the left-hand side of the page, then, click the “Send Message” button for the attendee you’d like to contact.



Will the sessions be recorded?

Yes, if the speaker(s) have given permission. Recorded sessions will be available in our online Learning Vault for attendees to access after the conference. We will notify you when the recordings are available (typically one to two months after the conference).

CEUs

Can I earn Continuing Education Units (CEUs) at this conference?

We are offering the following CEU opportunities (pending approval):

- Continuing medical education (CME) 21.5 Contact Hours*
- Continuing nursing education (CNE) 20.25 Contact Hours*
- Continuing professional education (CPE) 10 Contact Hours* - *All CPE sessions are advanced. No advanced preparation is needed. The National Association of State Boards of Accountancy (NASBA) is the final authority of acceptance of CPE Credits.*
- Continuing human resources credit (HR) 22.25 Contact Hours*
- Continuing social work and counseling education (NASW) 14.25 Contact Hours*

***Subject to change, pending approval.**

In support of helping health center staff, clinicians, administration, and board of directors pursue professional development, CHAMPS/NWRPCA conferences are a consistent source of continuing education units (CEU).

Migrant Clinicians Network is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

How many CEU credits can I receive?

CEU totals are based on the type of credit requested and when you are in a session. The type and amount of CEU credits available for each session are listed on Whova. When you attend a session, please make sure that the room monitor scans the QR code on your badge for the system to confirm and capture that you attended the session to receive the credit.

When and how will I receive my CEU credits?

Certificates or certificate access instructions will be sent to recipients within two months after the end of the conference.

Can I get CEUs if I am not registered?

No, CEUs are available only to participants who have registered. To register, please visit [our website](#).



PUPPY PAW-TY / LIFELINE PUPPY RESCUE

Since their 1993 inception, Lifeline Puppy Rescue has saved over 55,000 puppies in the west and midwestern United States from euthanasia at city and county kill shelters. Lifeline Puppy Rescue is a 501(c)3 non-profit and the most significant and longest-running no-kill puppy rescue in Colorado. They are an all-breed rescue organization that accepts puppies and pregnant moms from five states, a network of 33 shelters, and affiliated rescue organizations.

They vet their puppies and treat them for anything they may be suffering from. Once healthy, they place them for adoption to find a forever-loving home. Lifeline Puppy Rescue was founded as a no-kill rescue to save puppies that would otherwise be put down because of overpopulation problems in kill shelters.

Join the Puppy Paw-ty on Sunday, October 27 from 9:00 a.m. – 11:30 a.m. outside Welton. Please note that petting the puppies is at your own risk. While they are adorable and friendly, we encourage all participants to be mindful of their comfort and safety.

GREEN INITIATIVES

Please visit Whova to review the green initiatives and sustainability practices at our conference and at The Westin Denver Downtown.

HEALTH & SAFETY

CHAMPS/NWRPCA priority in all conferences, events, and meetings is the safety and welfare of our attendees, exhibitors, partners, and staff. To mitigate risk to attendees at in-person conferences, events and meetings, as of January 2023 NWRPCA and CHAMPS no longer require attendees to wear masks or provide vaccination proof at in-person events. However, please note that [local public health officials](#) strongly recommend that everyone wear masks, particularly well-fitting, high-quality masks such as N95s or KN95s. Masks remain an essential tool in helping to limit the spread of COVID-19. Thank you for respecting people's choices to continue to wear masks.

CHAMPS/NWRPCA and the event venue may have health and safety recommendations and/or protocols, such as mask-wearing, vaccination status, social distancing, cleaning protocols, and room capacities. I understand that the health and safety protocols may change before and/or during the event. I agree to consider the recommendations and follow all health and safety protocols in effect during the event.



I understand that failure to follow or disregard all safety and health protocols in effect and required by CHAMPS/NWRPCA, the event venue, or the host city and state may result in removal from the event without a refund.

COVID-19 is a highly contagious disease that can lead to severe illness and death. Even with the safety and health protocols in place and implemented, I understand that exposure to and illness from infectious diseases, including but not limited to COVID-19, is still possible. I understand that I should not attend the event if I am experiencing or exhibiting any COVID-19-related symptoms or if I have recently been exposed to a person with COVID-19.

I agree that if I experience symptoms of COVID-19 (including fever, cough, and shortness of breath) during the event, I will stop participating and seek appropriate medical attention. I also agree to self-monitor for signs and symptoms of COVID-19 and contact NWRPCA (registration@nwrpca.org) if I have a diagnosis of COVID-19 within seven days of attending the event.

We expect all individuals to consider carefully any risk they may pose to others and to make informed choices about travel, on-site engagement, and external engagement.

CHAMPS/NWRPCA encourages all individuals to follow applicable guidance from their care providers and relevant public health authorities. CHAMPS/NWRPCA is working to provide a safe and meaningful conference and trusts that attendees, exhibitors, and CHAMPS/NWRPCA staff will do so.

What if I have additional questions?

CHAMPS/NWRPCA will continue to update this website and provide additional communications to attendees and exhibitors; please check back regularly. If you have further questions, please contact registration@nwrpca.org.